

**SUPPORT FOR (AGENCY):** DFR

## FEEDBACK LOOPS:

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<u>Suppliers</u>	<u>Inputs</u>	<u>Processes/Functions</u>	<u>Outputs</u>	<u>Customers</u>
Federal Legislature	Laws	<b><u>Primary</u></b> Medicaid Estate Recovery- Local County Attorneys Central Legal- Litigation Advise to DFR on Eligibility issues Advise to DFR on Policy Decisions	Policy  Response Fraud Claims Extension Decisions Error / No Error Reports Federal Reports Annual Report Sampling Plan and Operations  Response to Federal Errors Client Notices Local Office Notifications MOUs / Contracts  Administrative Letters Training State Plan Amendment Flash Bulletins Transferred Cases Verification for S.A.V.E. Request for Further Information Requests for Forms Up-to-date Forms Federal Reporting MOU/Contracts	Local Office Staff  Federal Government Taxpayers Clients Central Office Staff State Executive Office Other States  Research Community Research and Statistics Other Agencies Federal Agencies Indiana Commission on Public Records Vendors
State Legislature	Regulations			
Federal Executive Branch	Legal Decisions / Settlements			
State Executive Branch	Policy Development			
Policy Unit	IPPM Manual			
Courts	Good Cause Requests			
Clients / Recipients	Supporting Documents			
Local Office Staff	Business Needs			
Third Party Contacts (Banks, Employers, etc.)	Interpretations of regulations / laws			
Federal Agencies	Case Files	<b>Technical:</b>		
Financial Management	Answers to Questions	<b>None</b>		
State Auditor	Independent Verifications			
Indiana Commision of Public Records	E-mail Requests for Verification of alient entitlement			
Legal	Form Inventory			
Central Office Staff	Constituency Inquiries			
Vendors				
Data Management				
			Completed by: MJ Golubski	